



SATO Select
the services standard

Not all service providers are built for the demanding requirements of your company's crucial operations.

That's why SATO created SATO Select: A selection of expert services designed for your demanding environment.

www.satoamerica.com/satoselect

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About SATO Select

SATO Select is a comprehensive suite of services built for demanding operations to make sure you're getting the best services for your SATO printer-the crucial link in your operation.

You will notice the SATO service commitment immediately whether Critical, Onsite service, or Factory Direct depot repair services. We are committed to delivering service beyond your expectations!



Onsite Service

Our field service engineer comes to your location with an inventory of parts, ready to perform the required repair. A simple call or email to our dispatch center puts it all in motion. To address your specific needs, you can choose from a choice of onsite response times and coverage options. Available in both the USA and Canada.



Depot Service

Factory direct, mail-in services for your printer. Contact us via email or phone call and immediately to receive your return authorization. We'll have your printer back in your hands repaired, tested, cleaned, and ready for deployment.



Installation Service

We provide printer installation service in the USA and Canada. We'll unpack, test, and set up your printer for your specific environment.

Requests

- Have a special service requirement that you don't see here? Give us a call, we are here to help!
- Whether you are a reseller partner or end-user we have support plans specifically for you.
- We service both the United States and Canada.

Get In Touch

- We can help you choose your service options
- We can answer your service availability questions
- We can provide service contract information
- We can provide a service contract quotation

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